

Thriving Through Failure



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Agenda



A Little About Failure

Common Mistakes

Failure Recovery

The Dirty 30

Q & A



*But first. . . .
everybody fails*





NCAA Gymnastics Falls and Fails 2021

Share



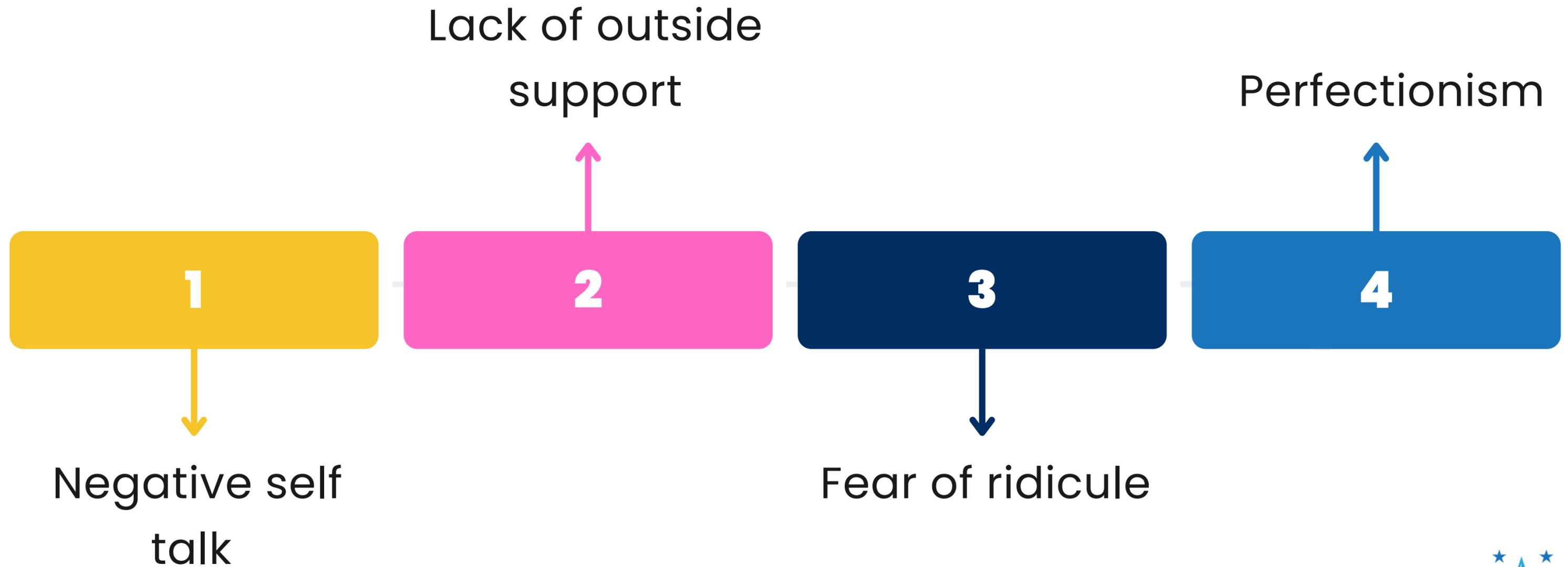
FAILS

Watch on YouTube

*A Little
About Failure*



WHY DO WE FEAR FAILURE?



What is Success?

**How does your organization
define success?**

FOR THE ORGANIZATION

FOR YOURSELF

FOR OTHERS (SUBORDINATES & SUPERVISORS)

FOR PARTICIPANTS



PREPARING OURSELVES FOR SUCCESS

- Practice a positive outlook
- Build your support system
- Analyze potential outcomes
- Have a contingency plan
- Set your goals and visualize success



Learning From Failure

AKA The Story of My Life

I feel like I should be embarrassed... but I'm NOT!





01.
YOU CAN
HAVE TOO
MANY EASTER
EGGS



02.

CHAOS IS

HARD TO

CONTROL

03.

THE STEVE

HARVEY

EFFECT



04.

ALWAYS

ASK ONE

MORE

QUESTION



05.
KNOW YOU.
KNOW YOUR
AUDIENCE.



**06.
DECK
CHAIRS
DON'T SINK**



A large stack of colorful folders and papers, with various colors like orange, red, yellow, and blue visible. The stack is thick and appears to be a collection of documents or files.

07.

**NO MAN IS
AN ISLAND**

08.

FLEXIBILITY:

A DOUBLE-

EDGED

SWORD

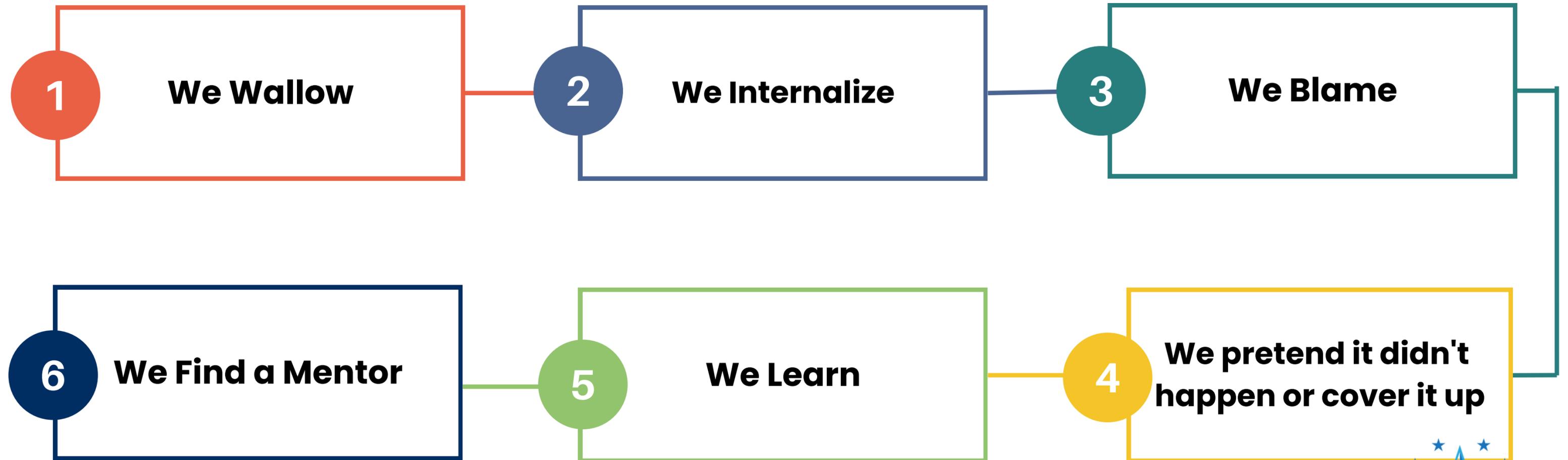


Failure Recovery



WHEN WE FAIL...

HOW DO WE REACT?



PRACTICE SELF RECOVERY

Acknowledge
and take
responsibility

Come up
with possible
solutions

Go directly to
key
stakeholders.

Execute your
solution.

Learn your
lesson &
move one.

Rebuild trust
where
needed.



The Dirty 30



30 Minutes to Review the Good...the Bad... and the Ugly



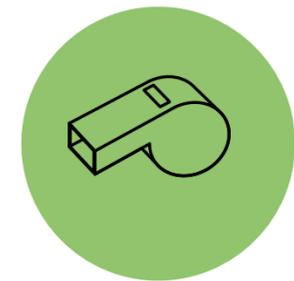
Events &
Programs



Guest
Interactions



Incidents



Coaching



LAY THE GROUND RULES

- Uninterrupted 30 minutes face-to-face
- No cell phones or outside distractions
- Check your feelings at the door
- No non-essential attendees
- Have guest feedback ready to include in the discussion
- Take Notes



THE DIRTY 30 IN ACTION

1 Hash it out!
No sam-iches!!

2 When it's done. .
.it's done!

3 File your notes
for reference.



Questions & Comments



Thanks!

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● Scan here to download the handouts